



Welcome to Bonn and our house!

In order to make your stay as pleasant and relaxing as possible, we have some information for you from A to Z, to give you a quick overview of what you can find in the house, in Bonn and in the vicinity of Bonn, for your help or to organize the day.

We, the team at the Beethoven Hotel Dreesen, are happy to provide, advice and assistance for any further questions, requests and help.

Enjoy your time and we wish you a pleasant stay.

A.

Allergy sufferers:

Please ask the reception team for special bed linen, pillows without feathers, etc. if you need them.

Additional things:

You will find chests in every corridor, these contain blankets, bath towels, hand towels, soap etc.

Adapter:

You can borrow power- and mobile phone adapters from reception.

Appointments:

Our team will be happy to help you make appointments (hairdresser, doctor, etc.). No matter what service you need, we will help you.

Attractions and Sightseeing:

At the reception you can get a map of Bonn with the sights of the city center.

For more information, ask the reception team or find out the tourist center at the Windeckstr. 1

ATM:

You will also find a postbank office directly opposite (diagonally left from the main entrance) with a cash machine.

B.

Breakfast:

see also Café Lighthouse.

We serve breakfast à la carte and the breakfast times are:

Monday to Friday 07:00 to 12:00 am/ Saturday 08:00 to 10:30 am

At sundays our Café Lighthouse is close and rooms can only booked without breakfast.

Beverages:

The bottle of water in your room is a gift from the house.



Bath accessories:

If we actually forgot to provide something, you will find all the things for the bathroom in the chests in your hallway or ask at the front desk.

BoRoom:

As our guest, you can always go to our BoRoom directly behind the reception, unless there is a meeting. You can use it freely to work, read, eat or relax

Bedcovers and towel change:

If you need a daily change of linen, please let us know immediately. Otherwise this is done every three days. To change towels, please put everything you would like to have exchanged on the floor.

C.

Check in:

Your rooms will be ready for occupancy from 2 p.m., should you arrive earlier, let us know and we will check the possibility.

Check out:

We ask you to leave the room by 11 am. For a possible extension, please contact the reception

Café Lighthouse:

The á la carte breakfast is served in our Café Lighthouse. Furthermore, our café offers you delicious baked goods, paninis, raclette and much more.

Opening times: Monday to Friday from 7:00 am. to 6:00 pm.
saturdays from 8 am. to 6 pm

Closed on Sundays (bookings on Sundays always without breakfast)

Credit Cards:

You can pay with the following credit cards: EC card, Maestro, MasterCard, VisaCard, American Express and Diners.

Charger / adapter:

Cell phone and charging cables can be borrowed from reception.

D.

Doctor:

If you need a doctor or an emergency doctor, contact our team from the reception. We will help you find someone (an advice: sometimes appointments or treatments are simply faster if you go straight to the nearest hospital instead of going to the doctor)



E.

Elevator:
Please **DO NOT** use in case of fire.

Escape routes:

There is a plan of the escape routes in case of smoke or fire. Please take your time and study the plans at your door. **NEVER** use the elevator and only the stairwell. The emergency number is also our telephone number **+49 228 6297520** or **112 firedepartement**

F.

Fire:

Should you notice a fire, don't panic and stay calm. Never use the elevator and only use the designated escape routes (stairwell). Fire extinguishers can be found in every hallway, in the stairwell and behind the reception.

Emergency number: 112 fire brigade
or at first: number our number **+49 228 6297520**

Fire Department:

The fire brigade's phone number is 112

Fitness:

As our guest, you can use the fitness center "Fitness First" on the market, a 2-minute walk from here, free of charge. You will receive the entrance ticket at the reception. Here you are offered modern training in the city center including a roof terrace. You will exercise on a total of 1,800 square meters. The address is Fitness First, Markt 13-21. 53111 Bonn.

G.

Garage:

Due to the location, we cannot offer you any garage parking spaces and unfortunately you cannot drive in front of the house. We are happy to give two garage recommendations:
Stiftsgarage, 2 minutes' walk from us, Kölnstrasse 10-16, 53111 Bonn, maximum charge for 24 hours € 20,50 and for highest 2.10 m cars.
Marktgarage, 2 minutes' walk from us, Stockenstr. 1, 53111 Bonn, maximum charge € 27,00, but a cheap night offer from 7 pm to 9 am. The car height is only up to 1.95 m.

H.

Hygiene products:

Should you run out or missing hygiene items during your stay, such as deodorant, hand cream, etc., ask at the front desk.

Heater:

We have heating in every room, with a rotatable thermostat. We recommend setting this to 4 on particularly cold days.



I.

Internet:

Is available free of charge throughout the house, as it is protected, there is a Password you will find at the information on the table.
Our network is called: Beethoven Hotel Gast.

Iron / ironing board:

Can be borrowed at any time, ask at reception.

Ironing service:

We offer to iron your laundry for an additional charge.

L.

Leisure:

You are in the middle of downtown Bonn. Get all the information you need at reception, they can always give you good hints. We also have a few brochures on display in the entrance area. You will find the tourist information center at Windeckstr. 1 nearby the Münster Church.
Have a lot of fun in and around Bonn.

Luggage:

You can drop off your luggage at the reception at any time for storage free of charge.

Lounge:

see BoRoom.

Laundry Service:

You will find close by a professional laundry service (to the left and the next street again left) City Reinigung, Friedrichstraße 28, 53111 Bonn

M.

Money and valuables:

You are welcome to store valuables at the reception, as there is no safe in the rooms.

Museums:

Bonn offers a lot of different museums and all of them are very close to one another. For information, ask at reception or check out <https://www.museumsmeilebonn.de/>.

Meeting:

Our BoRoom with space for up to 10 people is located behind the reception. For a usage fee of € 100.00 you can use it for the whole day and hold a successful conference. The colleagues from the inn "Im Stiefel" would be responsible for lunch or dinner and you will be spoiled with coffee and cake from our Café Lighthouse. You can get more information at reception or on our homepage www.beethovenhoteldreesen.de



N.

Non-smoker overall:

Please note, for your health and other guests, the entire house is non-smoking (rooms as well as public areas). Smoking is only possible in front of the front door or on our terrace on the 1st floor. If you have smoked in a room or out of the window, we will charge a cleaning fee of € 100.00.

Newspapers:

You can get newspapers in our Café Lighthouse. Or you can find newspapers at the kiosk right next in front of the church. Turn right out of the house.

P.

Parking:

Unfortunately we cannot offer you parking space. A selection of garages and parking spaces can be found under Garage.

Pharmacies:

You will find the next one at the market, 2 minutes walk from the house on the right, the Löwen pharmacy.

After the closure there is an emergency pharmacy plan for Bonn, this can be requested at reception or you find the open emergency pharmacies in Bonn at <https://www.aponet.de/>.

Pillow:

If you need additional pillows or other types of pillows, ask at reception. You will also find a pillow in each of the chests in the hallways.

Post Office:

We sell stamps and you can leave your mail and postcards at the reception. You will also find a post office directly opposite (diagonally left from the main entrance) with an ATM.

Police:

The police number is: 110.

For robbery and theft or accidents, report this to the next Police department in Bonn +49 228 150
Müsnterstr 18

Phone:

You will not find telephones in our house, as most of the guests today are equipped with a flat rate and cell phone. If you want to make a phone call, you are welcome to use the reception phone.

R.

Reception:

Is THE point of contact for everything, you can ask us, you can praise us, you can also complain. We are there every day from 7:00 am to 4:00 pm and every time on phone. If you want to check out before 07:00 am on the day of departure, we ask you to do this the day before. Thank you for your understanding



Restaurants:

We of course recommend our restaurants:
Our inn "Im Stiefel" with hearty, tasty Rhenish cuisine, right next to the Beethoven House at Bonngasse 30
or
our Café Bar "Giaccomo", at Bottlerplatz 10, less than 5 minutes away from us. Italian and Mediterranean food are served here

S.

Smoking:

Is not permitted anywhere in the house. You are welcome to smoke in front of the main door, or on our terrace at the first floor. An ashtray is also available there. Please ensure that you take your room key with you if the reception is no longer occupied. If you have smoked in the room or out of the window, a room cleaning fee of € 100,00 will be charged.

Smoke detector:

You can find these in every room and also outside. Should you notice any errors or a beep, please inform the reception directly.

Sports:

You can take a walk along the river Rhine, which is only five minutes away. Or use our partner "Fitness First" (see under Fitness). There are still numerous opportunities for sport in Bonn, and the reception desk will be glad to provide information and hints.

T.

TV:

Our flat screens with satellite TV offer local and international programs for every taste. The program list can be found in the EPG (electronic program information). The menu button on your remote control always takes you to the program selection with information. The swiveling television has a radio integrated and numerous connection options on the back.

Taxi:

We can call a taxi for you at any time. Due to our downtown location with the pedestrian zone, sometimes you would have to walk 2 minutes to the inn "Im Stiefel" to get your taxi there. There is also a taxi rank across the street behind "Im Stiefel". The central taxi number for Bonn is: +49 (0)228 555555.

U.

Umbrellas:

Can be borrowed free of charge from reception.



W.

Wake up call:

Give us your desired wake-up time and we will warmly wake you up for the day by knocking on your door in the morning or by calling your cell phone.

We wish you a pleasant stay in our house
and enjoy the Beethoven city of Bonn.

Your host Olaf Dreesen and his team